



PK PROPERTY SERVICES

ABN: 68192397065

PHONE 0487 172 337

EMAIL: info@pkpropertyservices.com.au

WEB: www.pkpropertyservices.com.au

BOND CLEANING INCLUSIONS AND EXCLUSIONS LIST

END OF LEASE CLEANING SERVICES

PK Property Services MNC End of Lease Cleaning service means that you can have peace of mind knowing that landlords and real estate agents will be given the keys to a clean home - ready for the next tenant to move right in. For a full list of what's included in our End of Lease cleaning service and our terms of services, please see below.

GENERAL/ALL AREAS

Remove cobwebs from walls and ceilings.

Clean fans, air conditioners and filters.

Clean inside drawers / cupboards including tops and shelving.

Clean light fittings (where accessible).

Spot clean walls*, light switches and power points.

Dust and wipe skirting boards, architraves, doors & frames .

Dust and wipe down standard blinds* and cords.

Wipe down fly screens.

Dust and wipe windowsills, handrails and bannisters.

Clean windows – inside including frames, tracks and glass (Outside window cleaning optional extra).

Vacuum all hard floors and carpets.

Mop all hard floors.

KITCHEN

Clean benchtops, splash back and stove tops including elements, rings and knobs.

Clean interior and exterior of pantry, kitchen cabinets, doors and drawers including tops, sides and shelves.

Clean behind the fridge and dishwasher.

Clean interior and exterior of dishwasher.

Clean and polish kitchen sink including tap, drains and fittings.

Clean interior and exterior of the oven including racks and sides.

Degrease rangehood and clean filters.

BATHROOM

Clean exhaust fans.

Clean interior and exterior of all cupboards and drawers including shelves, sides, doors and handles.

Clean toilet, behind 'S' bend, around cistern and under and around toilet seat.

Scrub bath, shower recess and remove any built-up soap residue on tiles, shower screens and soap dishes/ holders.

Clean and polish sink including tap, drains and fittings

LAUNDRY

Clean interior and exterior of cupboards and drawers including accessible tops, shelving and doors.

Clean and polish sink including tap, drains and fittings

GARAGE/OUTDOOR

Clean interior and exterior of all cupboards and drawers including shelves, sides, doors and handles Sweep floors.

Rubbish bins – wash and dry.

PATIO/ BALCONY

Remove cobwebs Sweep and wash floors.

OPTIONAL CLEANING EXTRAS

Optional extras that you may wish to add to your end of lease cleaning package, including;

Carpet cleaning

Pressure cleaning

Full wall washing

Painting

Lawn mowing

Small general repairs

Outdoor window washing

OUR PROMISE TO YOU OUR GUARANTEE

We offer a 5-business day warranty on all end of lease/ bond cleans. If something has not been cleaned to the standard of the landlord or real estate agent (as per our checklist), we will return within 48 hours to carry out the work at no additional charge to you.

CLEAR COMMUNICATION

You'll receive a booking confirmation email two days prior to your appointment and a reminder text message (SMS) the day prior to your booked service, to ensure your clean goes as smoothly as possible.

IMPORTANT NOTES

* Standard blinds - are blinds with a surface that can be dusted or cleaned without requiring a specialist and/or extra time. For example; material blinds or curtains, venetian and roller blinds may require a blind cleaning specialist.

* Walls - we carry out a spot clean on walls for insects and small marks, however a full wall wash requires more time and the use of additional products. We are happy to provide this service however this is generally only required if marks exist beyond normal 'wear and tear'.

CLEANING SERVICE EXCLUSIONS

Mould - we do our best to remove small amounts of mould from areas including bathrooms, however, mould can be imbedded into silicon, grout and other areas which require replacing and/or a specialist to restore back to its normal state.

Damp Spots - damp spots can occur throughout a home with dry wall plaster often being affected. We do our best to remove any mould and marks from these areas however we cannot completely make these spots disappear. These marks can return due to excess moisture in the home even after the area has been cleaned.

Discolouration - our team will do everything they can to clean all areas throughout the home however sometimes 'discolouration' happens with normal wear and tear of the property including grout, toilets and seats and plastics (often turning a yellowish colour). If/when this discolouration occurs, it cannot be returned to its original state without specialist intervention or replacements of the item.

Ceilings - we do not clean ceilings however cobwebs and dust will be removed with a long handled duster
Hazardous Areas - Clean-up of bio waste and other hazardous material.

Garage walls - we do not clean garage walls or wash garage floors
Heights - our cleaners do not clean at heights over a two-step ladder i.e. windows in unit blocks or second floors of houses.

Carpet Cleaning - PK Property Services offers professional carpet cleaning services for homes and businesses please visit www.pkpropertieservices.com.au for more information.

External Wall Washing & Animal Waste.

CLEANING WARRANTY EXCLUSIONS

External windows – will be cleaned at heights up to a two-step ladder if they are not obstructed however due to weather circumstances, we cannot warrant these.

Outside areas – outside areas which cannot be fully enclosed/ protected from weather elements i.e. balconies and patios

Post-pest control – We will not be responsible and do not warrant post pest control that may require additional cleaning directly related to the pest control being carried out i.e. dead insects, rodents or other pests that have accumulated due to the pest control being applied to the property.

Decorative items (furnished homes) – decorative items including pictures frames, vases, lamps, clocks and fruit bowls that may be decorative in nature.

To view our full terms of service for end of lease cleaning, please visit our policies on our website www.pkpropertieservices.com.au

Inclusions & Exclusions correct as of October 2023. Subject to change.